



भारत सरकार Government of India
 वित्त मंत्रालय Ministry of Finance
 राजस्व विभाग Department of Revenue
 मुख्य आयुक्त सीमा शुल्क (निवारक) का कार्यालय
Office of the Chief Commissioner of Customs (Preventive)

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File No. CCCO/TECH/TGRV/CCFC/2/2021

Date: - 15-05-2026

MINUTES OF THE CCFC MEETING HELD ON 07.05.2026 at 15.00 Hrs.

A meeting of the Custom Clearance Facilitation Committee (CCFC) incorporating the agenda points for the regular CCFC meeting, Special weekly CCFC Meeting to review Import-Export related issued in view of the prevailing global situation (Gulf Crisis) and SCMTR weekly outreach programme to sensitize all stake holders about the provisions of the smooth implementation of SCMTR, 2018 was held on 07.05.2026 at 15:00 hrs at the Conference Hall, Tiruchirappalli Customs (Preventive) Zone, Trichy in hybrid mode, for the convenience of the trade, under the Chairmanship of Shri P.V.N Suresh Babu, Chief Commissioner of Customs, Tiruchirappalli (Preventive) zone.

2. The CCFC meeting was attended by the representatives of the Officers of the Tiruchirappalli (Preventive) Zone & other members/stake holders under the Jurisdiction of Zone and the details of the same are attached vide Annexure-A.

3. Shri. G.V. Pandiyaraj, Joint Commissioner, CCO, Tiruchirappalli welcomed all the attendees. The following points put forth by the trade were taken up for discussion.

(i) POINTS RAISED BY SHRI L. CECIL MACHADO, PRESIDENT, TUTICORIN CUSTOMS BROKER ASSOCIATION.

a) Drawback Scroll Issues:

It is observed that although Drawback/IGST/RoDTEP scrolls are being generated, the export benefits are not being credited to the exporters' account due to various technical issues. In this regard, the entire shipping bills pertaining to Drawback Scroll No. 17788 dated 31.03.2026 have recently been rejected by the PFMS system resulting in non-credit of drawback amounts to the concerned exporters. Hence, it was requested to establish a procedure for automatic regeneration of such rejected shipping bills to avoid repeated

delays and hardship to the trade. Further, it was also requested to take up the matter with DG Systems for an early resolution.

Reply: - The Commissioner of Customs, Custom House, Tuticorin stated that this issue has arisen on account of a technical glitch. Further, the Chairperson directed the Commissioner, Custom House, Tuticorin to immediately take up the issue with DG (Systems) for immediate resolution of the same.

(Action: System Manager, Tuticorin Customs Commissionerate)

b) RODTEP Issues:

It is informed that the trade is still facing issues wherein the RoDTEP value is reflected as “Zero” in the Shipping Bills at the time of LEO. It was requested to kindly give necessary instructions to the concerned authorities for regeneration of the affected shipping bills and also take up the issue with DG system for an early resolution.

Reply: - The Commissioner of Customs, Custom House, Tuticorin informed that the matter would be looked into and resolved at the earliest. The Chairperson directed the President, TCBA to approach the Commissioner, Custom House, Tuticorin for speedy resolution of the issue.

(Action: ADC/DC/AC Tuticorin Customs Commissionerate)

c) Left out Shipping Bills for filing of EGM:

It is informed that there are shipping bills left out at the time of filing EGM by various lines. A lot of shipping bills were left out especially after implementation of EGM data through ODEX by Maersk Line and not through SCM PRO. The trade members informed Maersk Surveyor as regards the same and they have submitted supplementary EGM for few shipping bills to the vessel operator, but still it is pending. Due to this the exporters are unable to receive their export benefits in time. It was requested to kindly take up the issue with concerned authorities and do the needful.

Reply: - The Chairperson directed the Commissioner, Custom House, Tuticorin to have a meeting with the Shipping lines to resolve the issue. The Commissioner, Custom House, Tuticorin assured to take up the matter with the Shipping lines. However, the Commissioner opined that as most of the local shipping lines have their Headquarters in other places outside Tuticorin, they would have to be addressed in this matter. The Chairperson directed the Commissioner to sort out the issue with the Shipping lines at the earliest and enforce regulations.

(Action: ADC/DC/AC, Tuticorin Customs Commissionerate)

Commissionerate)

d) Shortage of Officers:

As there is shortage of Assistant Commissioners due to transfer and Superannuation and shortage of Inspectors in large numbers, there are delay in day to day execution of clearance of cargo and processing at various sections in Customs House. Hence, it was requested to kindly take up the issue and ensure adequate number of officers.

Reply: - In this regard, the Chairperson informed that two Assistant Commissioners have recently been posted and further vacancies are expected to be filled in the upcoming Annual General Transfer 2026.

e) Delay in E-Bond Execution for EPCG / DEEC / Test Bonds:

It is brought to notice that delays persist in E-Bond execution for EPCG / DEEC / Test Bonds due to multiple approvals and continued requirement of manual document submission. This results in delayed licence registration and late filing of Bills of Entry, leading to late filing fine and detention charges. The issue raised earlier remains unresolved. Kind intervention was requested to streamline the process and enable complete digital execution.

Reply: - Commissioner of Customs Tuticorin stated that this issue is on account of the glitches in the system. The Chairperson directed the President, TCBA to furnish the specific details to the Commissioner, Custom House, Tuticorin for resolving the same.

(Action: ADC/DC/AC, Tuticorin Customs Commissionerate)

f) Implementation of Swift 2.0:

After implementation of Swift 2.0 for PGA's, Plant Quarantine clearance through Swift 2.0 was affected from April 2026. As the process of application, payment of fees and sometimes the exact fee is not reflected, delay in clearance was faced by the Trade. Hence, it was requested to take up the matter with the concerned authorities and resolve the same for smooth clearance.

Reply: - The Commissioner, Custom House, Tuticorin observed that the issue has arisen on account of technical glitches. The Chairperson directed the trade to take up the matter directly with the Commissionerate with full details. The Chairperson further directed the Commissioner of Customs Tuticorin to take up this issue with the Systems Directorate for resolving the same.

(Action: ADC/DC/AC, Tuticorin Customs Commissionerate)

(ii). POINTS RAISED BY SHRI DILEEP ABRAHAM GENERAL SECRETARY, CUSTOMS BROKER AND SHIPPING AGENTS ASSOCIATION (CHAASAAC), COIMBATORE.

a) Consequent to the Middle East Crisis, despite the government stating that nodal officers have been created at DG-Shipping/DGFT & each Major ports, there has been no solace to the trade and custom brokers as many NVOCC lines and CFS has been profiteering from this misfortune and no concessions given due to cargo stuck at various points for no reason of the shippers.

Reply: - The Chairperson and Commissioner of Customs, Trichy directed the General Secretary, CHAASAAC, Coimbatore to take up the matter with the DGFT/Ministry of Shipping for resolving the same as this issue had nothing to do with the Customs Department.

b) Back to Town (BTT) process for FCL and LCL cargo from Coimbatore & Tirupur has been long delayed with too many requirements being specified by Customs and custodians leading to higher storage costs. It was requested to resolve the same at the earliest.

Reply: - Commissioner of Customs (Preventive) Commissionerate Tiruchirappalli stated that there is no delay in this regard from Customs point of view. Further, the Commissioner, Trichy Customs Commissionerate requested the General Secretary, CHAASAAC, Coimbatore to submit specific details of such cases (if any) for early resolution of the same.

(Action: ADC/DC/AC, Trichy Customs Commissionerate)

c) CHAASAAC requests Trichy Commissionerate to arrange a practical session on WEBFORMS at Coimbatore as no Custom broker has got much knowledge on the same.

Reply: - The Chairperson stated that training will be imparted and directed the Commissionerate to organize training/resources through NACIN/ or officers who are technically proficient to help the trade.

(Action: ADC/DC/AC, Trichy Customs Commissionerate)

d) The onscreen features of public enquiry of exports of recently launched ICEGATE 2.0 version is unwieldy to operate when compared to the earlier version which had all the details in a single page.

Reply: - The Chairperson requested the General Secretary, CHAASAAC, Coimbatore to submit the relevant details to the Commissionerates who in turn were directed to take up

the issue with DG Systems.

(Action: Trichy and Tuticorin Customs Commissionerates)

e) Tuticorin Customs is insisting on “Registration cum membership certificates” (RCMC) of Export Promotion councils (EPC). But as per DGFT Trade Circular No.19 dt 04/10/2024, RCMC is not required for exports under post export remission-based schemes like “Duty Drawback, Rosctl, Rodtep etc). It was requested that Customs formations be sensitised on this matter as exports get stranded after cargo is unloaded into ICD-CFS, in some cases.

Reply: - The Chairperson remarked that the point raised by the trade is valid. The Chairperson directed that Officers of both Commissionerates are to be sensitized on this matter so as to ensure smooth trade facilitation.

(Action: Trichy and Tuticorin Customs Commissionerates)

f) **BRC Alerts:** It was pointed out that many a times, shipments at examination stage is stopped by Customs from further process citing that ‘BRC Alert’ is seen on screen which can be placed by any Customs formation in India through which an exporter is shipping their goods out. This “BRC alert” is not intimated to shipper who is unaware of such an ALERT, sends cargo for export to the CFS-ICD. The emphasis of the Finance Ministry and Revenue Department that exports would not be stopped for such reasons was also pointed out. Therefore, it was requested that the ICD-CFS formations be advised not to stop export shipments because there is a “BRC Alert” in the system.

Reply: - The Chairperson remarked that the primary purpose of the BRC alert is to increase awareness and prompt the original exporter to take action rather than to stop shipments indefinitely. Further, once an exporter provides a letter promising to submit the required documents within a specified timeframe (e.g., one week), the alert can be temporarily waived to allow the physical exports. The Commissioner of Customs, Custom House, Tuticorin stated that a **Public Notice No. 06/2024 dated 16.05.2024** containing a list of about 11,000 BRC alerts to inform the trade was issued. In this regard, the number of pending BRC alerts were reduced to about 8,000 nos. based on the feedback/responses received from different exporters. The Chairperson also directed the Commissioner of Customs, Custom House, Tuticorin to resend the list of latest pending BRC alerts to the Trade associations via a website link for updating the same by them.

(Action: Trichy and Tuticorin Customs Commissionerates)

g) **Bank Realization certificates not accounted or entered at Tuticorin Customs:** Many exporters have mentioned that “Certified or self-attested Bank Realisation Certificates”

from Banks or from DGFT -BRC Portal, send under registered post to Tuticorin Customs-BRC section after getting Show Cause notice (SCN) or Personal Hearing (PH) Notice or BRC alert has not been accounted or entered into the system and that Notices are being sent again and again. It was also pointed out that many exporters got only the PH Notices and that the SCN was not received by them indicating that SCNs were not send and only the PH notices were send to some exporters.

Further, it was pointed out that in several cases, only the first page of the set of documents submitted as a reply to the BRCs issued were forwarded by the Turant Seva Kendra (TSK)/Sevottam to the BRC Section resulting in non-transmission of the full data to them. In view of the above, a suggestion was made to issue SCNs online. The Tuticorin Customs Commissinerate was also requested to conduct a 'BRC submission mela' for a week after publishing a list of pending BRCs so as to facilitate exporters or their representatives to submit the BRC to TSK/'Sevottam' and get a proper receipt and account the same immediately on receipt of the BRC.

Reply: - The Chairperson acknowledged that while all documents are submitted by exporters/CHAs at the Turant Seva Kendra (TSK)/'Sevottam', they are not properly entered into the system and transmitted to the BRC Section leading to potential delays or oversight. In this regard, the Commissioner, Custom House, Tuticorin requested the General Secretary, CHAASAAC, Coimbatore to send the specific details of such pending issues. The Commissioner, Trichy Customs Commissionerate, suggested the trade to submit all BRC related documents to the 'gov mail id' of the BRC section. As regards the issue of SCNs online, the Chairperson asked the formations to examine the feasibility of developing local IT applications regarding the same. In this regard, the Joint Commissioner, CCO, Trichy Zone stated that a system to mitigate such BRC related issues paving way for smooth trade facilitation is currently being developed under the ongoing 'CIS' (Customs Integrated System) project that is in its nascent stage. The Chairperson welcomed the suggestion of conducting 'BRC Melas' and directed the Commissionerates to conduct the same, at the earliest.

(Action: Trichy and Tuticorin Customs Commissionerates)

h) Post implementation of SCMTR (Sea Cargo Manifest and Transshipment Regulations), Gateway EGM errors (specially 'C' error) are mounting for shipments from field formations resulting in non-scrolling of RoDTEP and IGST paid by shippers:-

Reply: The Chairperson stated that as the matter is an All India issue, the matter would be taken up with the DG Systems, New Delhi.

(Action: EDI Sections, Trichy and Tuticorin Customs Commissionerates)

iii. **POINTS RAISED BY SHRI DILLI BABU, SATTVA:-**

It was requested to arrange a training session on WEBFORMS in order to familiarize the Trade with this issue.

Reply: - The Chairperson stated that training will be imparted and directed the Commissionerates to organize training/resources through NACIN/ or officers who are technically proficient to help the trade.

(Action: Trichy and Tuticorin Customs Commissionerates)

4. Although sufficient time is being given for submission of agenda points for the CCFC meetings, it is observed that the same are being given at the last minute, as a result of which difficulty is faced by this Office as well as the Commissionerates for incorporating/finalizing replies to the grievances raised by the Trade. In some cases, the points are raised at the meeting itself. Hence, all stake-holders are kindly requested to forward their agenda points well in advance so as to finalize the same for the Meetings.

5. Shri G.V. Pandiyaraj, Joint Commissioner, CCO, Tiruchirappalli thanked everyone for attending the meeting.

PANDIYARAJ GV
JOINT COMMISSIONER

Copy Submitted to:

1. The Joint Secretary (Customs), CBIC, North Block, New Delhi.
2. The Commissioner, Tiruchirappalli / Tuticorin.

Copy to:

1. All the Stakeholders through Zonal Website.
2. The Superintendent, CC(P) Zone, Tiruchirappalli.

(With a request to upload the Minutes of the Meeting in the Tiruchirappalli Preventive Zone Website).